

SB3400-14 Service Bulletin

Date: August 19, 2008
Subject: **End of Life** - ST3400 Replacement Backlight Kits 90130-LK and 90130-LK-01
Revision: A – Initial Release

Components affected

Due to vendor discontinuation, backlight kits, Sandel part numbers 90130-LK and 90130-LK-01 will be discontinued June 1, 2009. Effective immediately, part sales are limited to availability on a first come first served basis.

Change to Customer

Sandel ST3400-xxx TAWS with serial numbers under 5000 are affected by the discontinuation of these replacement backlight kits. Without replacement backlight kits available, existing ST3400 TAWS units will have to be replaced or upgraded should a backlight lamp require service.

Description

Backlight kits are available for last buy purchase at a list price of \$1000 each.

After the existing stock of the replacement backlight kits is consumed, ST3400 TAWS customers will need to replace or upgrade their ST3400 units to LED backlighting as follows:

Serial numbers below 2000

Replace existing ST3400 with a new ST3400 with LED backlighting (upgrade is not available). Cost for this replacement is \$9,980.

Serial numbers below 5000 but greater than 2000

Upgrade to LED backlighting at a cost of \$4,980.

Warranty is one year. There is no replacement interval on LED backlights (MTBF exceeds 10,000 hours). Contact the Sandel Sales Order desk at akugler@sandel.com or (760) 727-4900 ext. 1491 to arrange a replacement ST3400 TAWs or to schedule an upgrade.

END